




CHIEF OPERATING OFFICER

INFORMATION

 www.tcsinfo.ca

 Kamloops, BC

EXPERIENCE

- Strategic planning
- Operational oversight
- Service development
- Community engagement
- Relationship management

SKILLS & COMPETENCIES

- Strategic leadership
- Creativity and innovation
- Collaboration
- Interpersonal communication
- Values oriented

TO APPLY

Letter of Introduction &
resume via email to
Harbour West Consulting

ORGANIZATIONAL PROFILE

Established over 36 years ago, Thompson Community Services (TCS) offers an innovative, creative, and individualized approach to community care across British Columbia. The agency, is committed to providing social services through a lens of dignity and respect, enhancing the lives of all individuals served through innovation and creativity. The agency serves individuals with a focus on the gifts, skills and assets of individuals, families, and communities. TCS appreciates and embraces the differences of all individuals.

ABOUT THE ROLE

Reporting to the CEO, and as a member of the Executive Leadership Team (ELT), the Chief Operating Officer (COO) oversees corporate and regional services, in alignment with organizational values, policies, and objectives. The COO ensures adherence to legislative, regulatory, and contractual requirements, standards of service, and Quality of Life domains. The COO provides strategic leadership through the delivery of complex corporate and service-related activities and provides practical day-to-day leadership by coaching and building capacity within the agency. This position develops strong working relationships with a variety of external stakeholders and is integral to shaping and articulating the agency's vision, values, and organizational culture to deliver on its mission and mandate.

This is an excellent opportunity for an innovative, solution-focused, and collaborative leader who is dedicated to shaping and implementing organizational vision while providing support for agency operations. The successful candidate will have knowledge of strategic and operational planning in combination with program development, applied experience and community engagement. The ideal candidate will have relevant education, training, and/or professional development including extensive progressive leadership experience and a university degree. The role requires excellent interpersonal communication and team-building skills, with a commitment to building a positive and effective organizational culture. An equivalent combination of experience, education and skills will also be considered.

CONTACT DETAILS

Harbour West Consulting believes equity, diversity, and inclusion are essential for the organizations we serve to achieve the business goals they strive for. We believe that everyone - no matter their gender, racialized identity, ethnicity, sexual orientation, age, ability, religion, political beliefs, family status, socioeconomic status, citizenship status, or Indigenous status – should have equitable access to jobs and opportunities. We strive to ensure the recruitment process unfolds in a fair, transparent, timely and open manner to include individuals previously underrepresented or discouraged from participating.

Should you be interested in learning more about this unique opportunity with Thompson Community Services, please contact Harbour West Consulting at 604-998-4032 or forward your resumé, a letter of introduction and the names and contact information for three references, in confidence, to info@hwest.ca.